



Solution Agents™ Certification Program

Syllabus

Solution Agent™ Certification is a CPD certified online program consisting of three courses each focused on a critical system designed to begin your path to solving big problems. You will develop practical problem-solving skills using proven tools. This program is available for the general public yet is required for promotion at malik.partners inc. The program concludes with a final exam solving a real-life problem.

Course	Modules/ Units	Assignments	Description/ takeaways
Course 1 name: S.O.L.V.E.	<ul style="list-style-type: none"> System Intro & Why Module/Source Module/Observe Module/Leverage Module/Validate Module/Empower System Application 	<ul style="list-style-type: none"> Using various tools to determine the source of problems Leveraging existing solutions Empowering sustainable success 	This course will provide a proven systematic approach to rapidly solving big business and institutional challenges focusing on the ROI and readily sustainable solution implementation.
Course 2 name: T.E.A.M.	<ul style="list-style-type: none"> System Intro & Why Module/Translate Module/Empower Module/Assess Module/Mobilize System Application 	<ul style="list-style-type: none"> Translating team wants and needs Assessing team goals & cohesion Mobilizing inspired leadership 	This course will outline how to empower complex cross-functional teams to work more effectively together towards win-win goals for all stakeholders.
Course 3 name: Y.O.U.	<ul style="list-style-type: none"> System Intro & Why Module/Your Why Module/Observe Module/Understand System Application 	<ul style="list-style-type: none"> Outlining your why for taking program Linking your why(s) to career objectives Apply pivoting plan 	This course will elevate the associate experience while ensuring business and personal goals are aligned for sustainable success.

Final Exam	The final exam will solve a real-life problem using the 3 systems
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Learning requirements: In order to earn the Certification, participants must do the following: Thoughtfully complete all modules by stated deadlines; Satisfactorily participate in courses through reflections and demonstrate content mastery through satisfactory completion of module assignments; Earn a passing score (min 3.0) on the final exam of all three component courses.

