



Certificate



Certificate number: 2021-018

Certified by EY CertifyPoint since: May 14, 2021

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Privacy Information Management System as defined and implemented by

Google LLC*

located in Mountain View, California, United States of America is compliant with the requirements as stated in the standard:

ISO/IEC 27701:2019

Issue date of certificate: May 14, 2021

Re-issue date of certificate: May 16, 2023

Expiration date of certificate: May 14, 2024

EY CertifyPoint will, according to the certification agreement dated May 23, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number 2012-001a.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security and privacy as stated in the Statement of Applicability dated March 17, 2023.*

DocuSigned by:

Jatin Sehgal
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J. Sehgal | Director, EY CertifyPoint

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Scope for certificate 2021-018

The scope of this ISO/IEC 27701:2019 certification is limited to Enterprise Customers and bounded by the following product area and its offering(s) as listed below, applicable to Google LLC as PII processor for the PII processing activities within those offering(s):

Google Workspace:

- Admin Console*
- Assignments*
- Calendar*
- Classroom*
- Cloud Identity*
- Cloud Search*
- Contacts*
- Currents
- Docs*
- Drive*
- Forms*
- Gmail*
- Google Chat*
- Google Meet*
- Google Workspace Migrate
- Groups*
- Jamboard*
- Keep*
- Mobile Device Management*
- Sheets*
- Sites*
- Slides*
- Tasks*
- Vault*
- Voice*

* Indicates that the scope of this certification applies to this offering where Google acts as a processor of Service Data (in addition to Google acting as a processor of Customer Data). Google's processing of Service Data as a processor is subject to agreement with relevant enterprise customers of this offering.

The following locations are in scope:

Data Centers:

- Arcola (VA), United States of America
- Ashburn (1) (VA), United States of America
- Ashburn (2) (VA), United States of America
- Ashburn (3) (VA), United States of America
- Atlanta (1) (GA), United States of America
- Changhua, Taiwan
- Clarksville (TN), United States of America
- Columbus (OH), United States of America
- Council Bluffs (1) (IA), United States of America
- Council Bluffs (2) (IA), United States of America
- Delhi (1), India
- Delhi (2), India
- Doha (1), Qatar
- Dublin, Ireland
- Eemshaven, Groningen, The Netherlands
- Frankfurt (1), Hesse, Germany
- Frankfurt (2), Hesse, Germany
- Frankfurt (4), Hesse, Germany
- Frankfurt (5), Hesse, Germany
- Frankfurt (6), Hesse, Germany
- Frankfurt (7), Hesse, Germany
- Fredericia, Denmark
- Ghlin, Hainaut, Belgium
- Hamina, Finland

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Data Centers (continued):

- Henderson (NV), United States of America
- Hong Kong (1), Hong Kong
- Hong Kong (2), Hong Kong
- Hong Kong (3), Hong Kong
- Inzai City, Chiba, Japan
- Jakarta (1), Indonesia
- Jakarta (2), Indonesia
- Koto-ku (1), Tokyo, Japan
- Koto-ku (2), Tokyo, Japan
- Koto-ku (3), Tokyo, Japan
- Las Vegas (NV), United States of America
- Leesburg (VA), United States of America
- Lenoir (NC), United States of America
- Lok Yang Way, Singapore
- London (1), United Kingdom
- London (2), United Kingdom
- London (3), United Kingdom
- London (4), United Kingdom
- London (5), United Kingdom
- London (6), United Kingdom
- Los Angeles (1) (CA), United States of America
- Los Angeles (2) (CA), United States of America
- Loyang, Singapore
- Madrid (1), Spain
- Madrid (2), Spain
- Madrid (3), Spain
- Melbourne, Victoria, Australia
- Middenmeer, Noord-Holland, The Netherlands
- Midlothian (TX), United States of America
- Milan (1), Italy
- Milan (2), Italy
- Moncks Corner (SC), United States of America
- Montreal, Quebec, Canada
- Mumbai (1), India
- Mumbai (2), India
- Mumbai (3), India
- Mumbai (4), India
- New Albany (OH), United States of America
- Osaka, Japan
- Osasco, Brazil
- Papillion (NE), United States of America
- Paris (1), France
- Paris (2), France
- Paris (3), France
- Pryor Creek (OK), United States of America
- Quilicura, Santiago, Chile
- Reno (NV), United States of America
- Salt Lake City (1) (UT), United States of America
- Salt Lake City (2) (UT), United States of America
- Salt Lake City (3) (UT), United States of America
- Seoul (1), South Korea
- Seoul (2), South Korea
- Seoul (3), South Korea
- Sydney (1), NSW, Australia
- Sydney (2), NSW, Australia
- Sydney (3), NSW, Australia
- Sydney (4), NSW, Australia
- Tel Aviv (1), Israel
- Tel Aviv (2), Israel
- The Dalles (1) (OR), United States of America
- The Dalles (2) (OR), United States of America
- Toronto, Ontario, Canada
- Turin (1), Italy
- Turin (2), Italy
- Turin (3), Italy
- Vinhedo, Brazil

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Data Centers (continued):

- Warsaw (1), Poland
- Warsaw (2), Poland
- Warsaw (3), Poland
- Wenya, Singapore
- Widows Creek (AL), United States of America
- Zurich, Switzerland

Offices:

- Aarhus, Denmark
- Accra, Ghana
- Addison (TX), United States of America
- Amsterdam, The Netherlands
- Ann Arbor (MI), United States of America
- Athens, Greece
- Atlanta (GA), United States of America
- Auckland, New Zealand
- Austin (TX), United States of America
- Bangalore, India
- Bangkok, Thailand
- Barcelona, Spain
- Beijing, China
- Bellevue (WA), United States of America
- Belo Horizonte, Brazil
- Berlin, Germany
- Beverly Hills (CA), United States of America
- Bogota, Colombia
- Boston (MA), United States of America
- Bothell (WA), United States of America
- Boulder (CO), United States of America
- Brisbane, Australia
- Brussels, Belgium
- Bucharest, Romania
- Budapest, Hungary
- Buenos Aires, Argentina
- Cairo, Egypt
- Calgary, Alberta, Canada
- Cambridge (MA), United States of America
- Cebu City, Philippines
- Chapel Hill (NC), United States of America
- Charlotte (NC), United States of America
- Chicago (IL), United States of America
- Copenhagen, Denmark
- Detroit (MI), United States of America
- Dubai, United Arab Emirates
- Dublin, Ireland
- Durham (NC), United States of America
- Frankfurt, Germany
- Fremont (CA), United States of America
- Fukuoka, Japan
- Gdansk, Poland
- Goleta (CA), United States of America
- Grenoble, France
- Gurgaon, India
- Haifa, Israel
- Hamburg, Germany
- Hanoi, Vietnam
- Helsinki, Finland
- Hong Kong, Hong Kong

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Offices (continued):

- Houston (TX), United States of America
- Hyderabad, India
- Irvine (CA), United States of America
- Istanbul, Turkey
- Johannesburg, South Africa
- Kiev, Ukraine
- Kirkland (WA), United States of America
- Kitchener, Canada
- Krakow, Poland
- Kuala Lumpur, Malaysia
- Lagos, Nigeria
- Lancaster (TX), United States of America
- Lima, Peru
- Lisbon, Portugal
- London, United Kingdom
- Los Angeles (CA), United States of America
- Madison (WI), United States of America
- Madrid, Spain
- Malaga, Spain
- Manchester, United Kingdom
- Manila, Philippines
- Melbourne, Australia
- Mesa (AZ), United States of America
- Mexico City, Mexico
- Miami (FL), United States of America
- Milan, Italy
- Moffett Field (CA), United States of America
- Montreal, Québec, Canada
- Mountain View (CA), United States of America
- Mumbai, India
- Munich, Germany
- Nairobi, Kenya
- Nashville (TN), United States of America
- New Delhi, India
- New Taipei City, Taiwan
- New York (NY), United States of America
- Osaka, Japan
- Oslo, Norway
- Ottawa, Ontario, Canada
- Palo Alto (CA), United States of America
- Paris, France
- Perth, Australia
- Pittsburgh (PA), United States of America
- Playa Vista (CA), United States of America
- Portland (OR), United States of America
- Prague, Czech Republic
- Princeton (NJ), United States of America
- Pune, India
- Quezon City, Philippines
- Ramat Gan, Israel
- Redmond (WA), United States of America
- Redwood City (CA), United States of America
- Reston (VA), United States of America
- Rome, Italy
- Salt Lake City (UT), United States of America
- San Bruno (CA), United States of America
- San Diego (CA), United States of America
- San Francisco (CA), United States of America
- San Jose (CA), United States of America

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Offices (continued):

- Santa Cruz (CA), United States of America
- Santiago, Chile
- Sao Paulo, Brazil
- Seattle (WA), United States of America
- Seoul, South Korea
- Shanghai, China
- Shenzhen, China
- Singapore, Singapore
- South Jakarta, Indonesia
- South San Francisco (CA), United States of America
- Southaven (MS), United States of America
- Stockholm, Sweden
- Sunnyvale (CA), United States of America
- Sydney, Australia
- Taipei, Taiwan
- Taoyuan, Taiwan
- Tel Aviv, Israel
- Thornton (CO), United States of America
- Tokyo, Japan
- Toronto, Canada
- Vancouver, Canada
- Vienna, Austria
- Vilnius, Lithuania
- Warsaw, Poland
- Washington, D.C. United States of America
- Wroclaw, Poland
- Zagreb, Croatia
- Zhubei City, Taiwan
- Zurich, Switzerland

The Privacy Information Management System (PIMS) is centrally managed out of the Google LLC headquarters in Mountain View, California, United States of America. The PIMS mentioned in the above scope is restricted as defined in the 'Google Privacy Information Management System (PIMS) Implementation Manual', reviewed on May 3, 2023, by the Director and Global Head of Privacy for Google Cloud.

Google LLC (Google Cloud) provides consulting services to its customers. The consulting team "Google Cloud Professional Services Organization" is part of Google Cloud PIMS.

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